

FIG. 1

FIG. 2

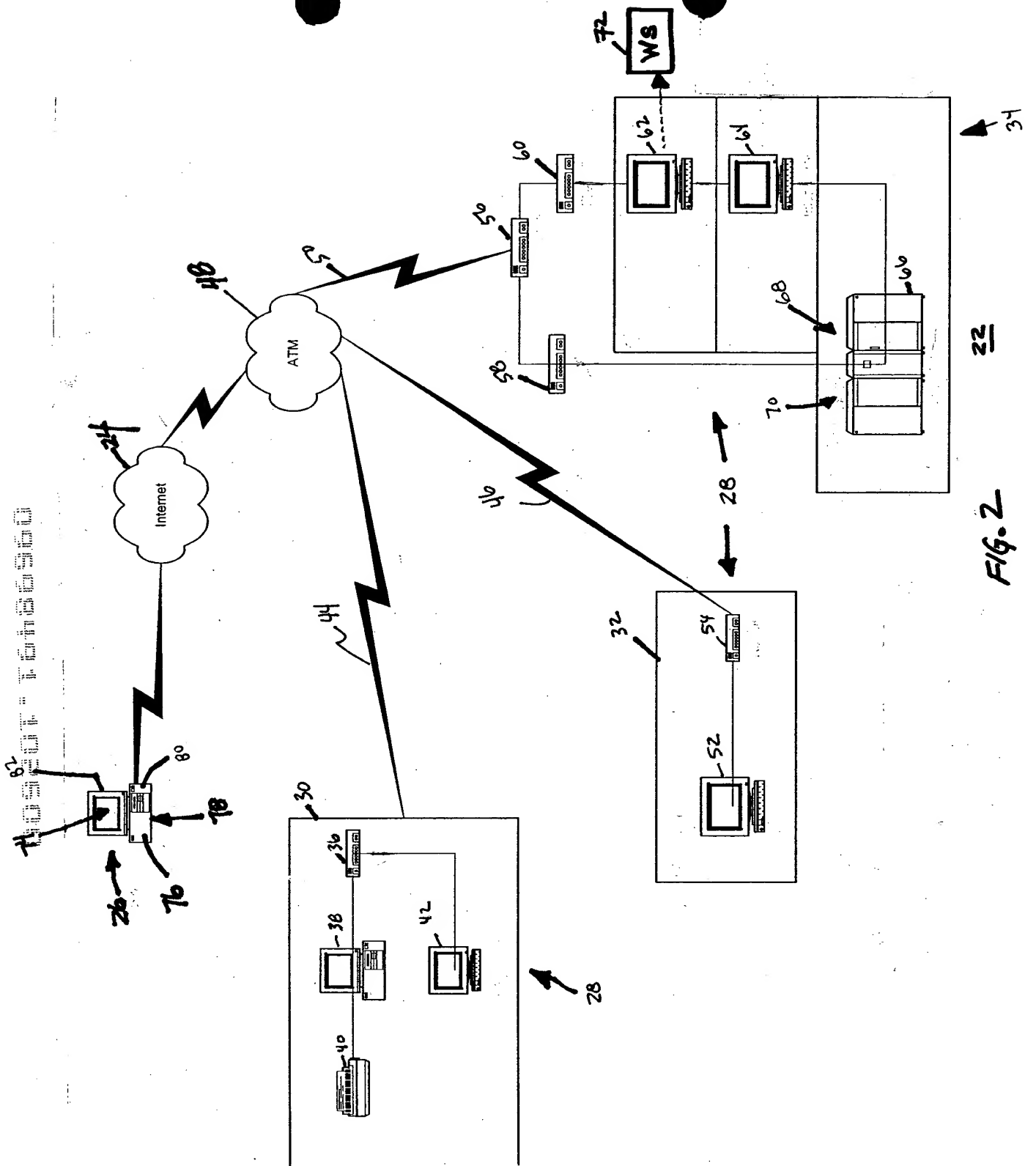


FIG. 2

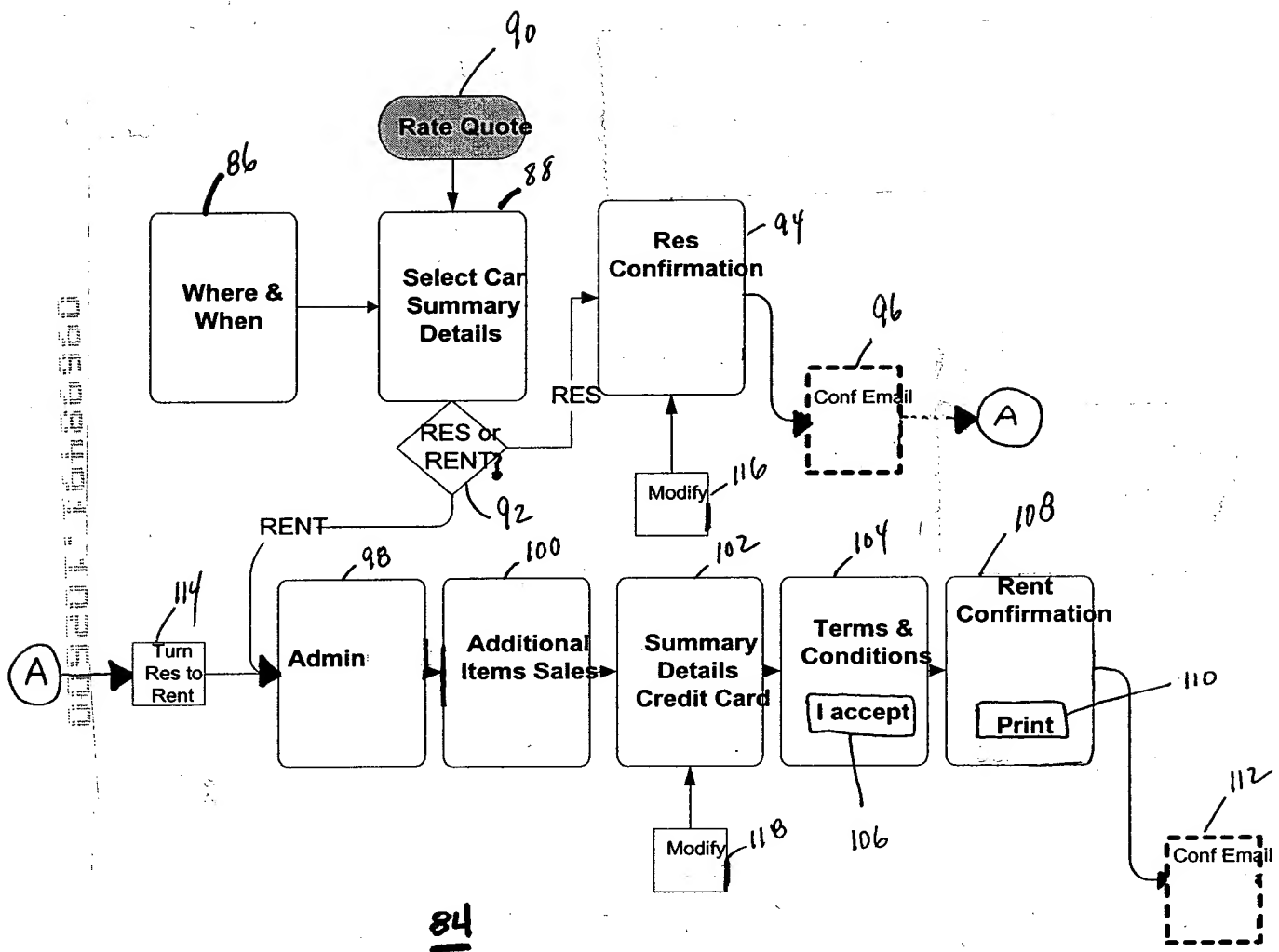
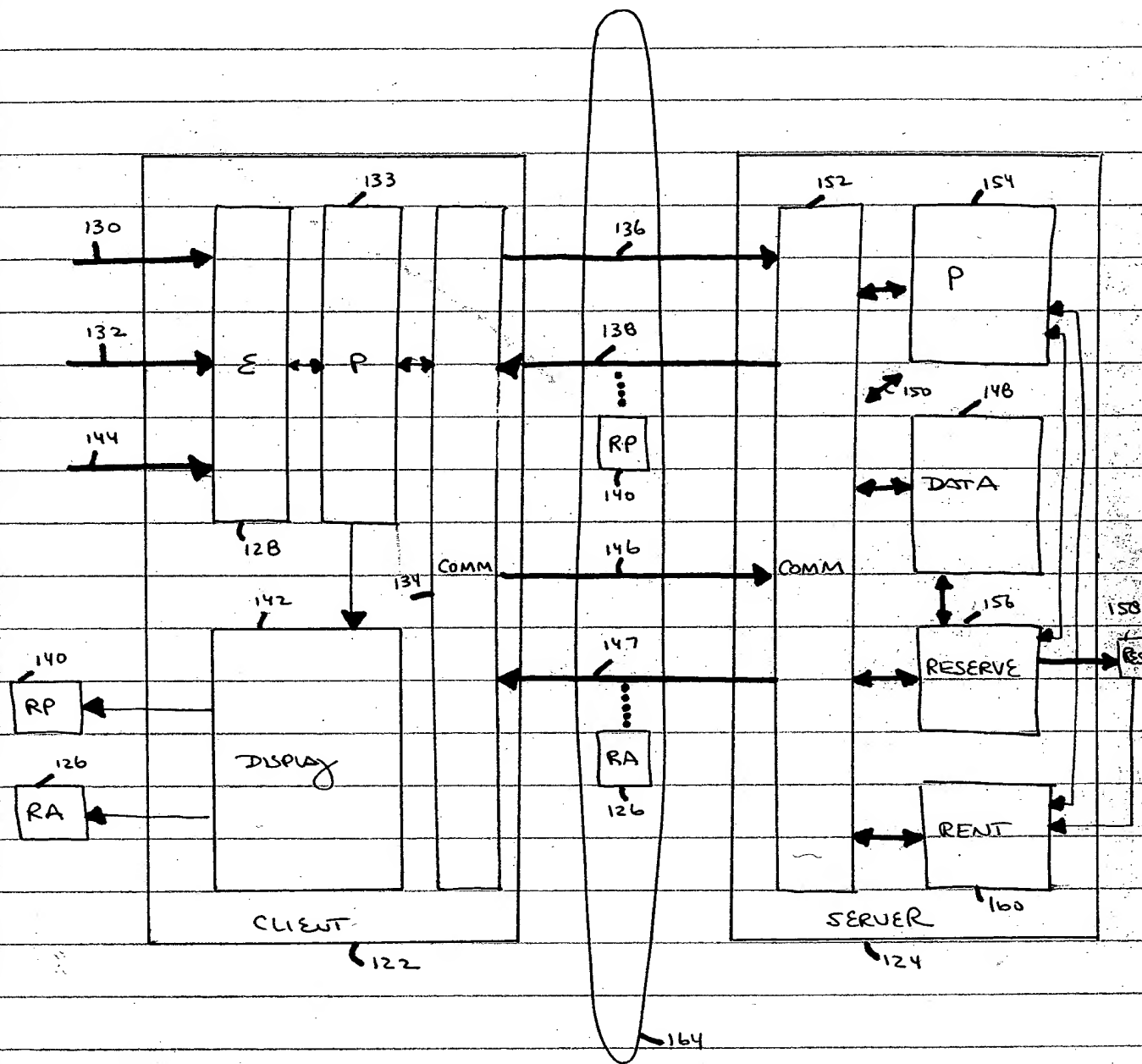


FIG. 3



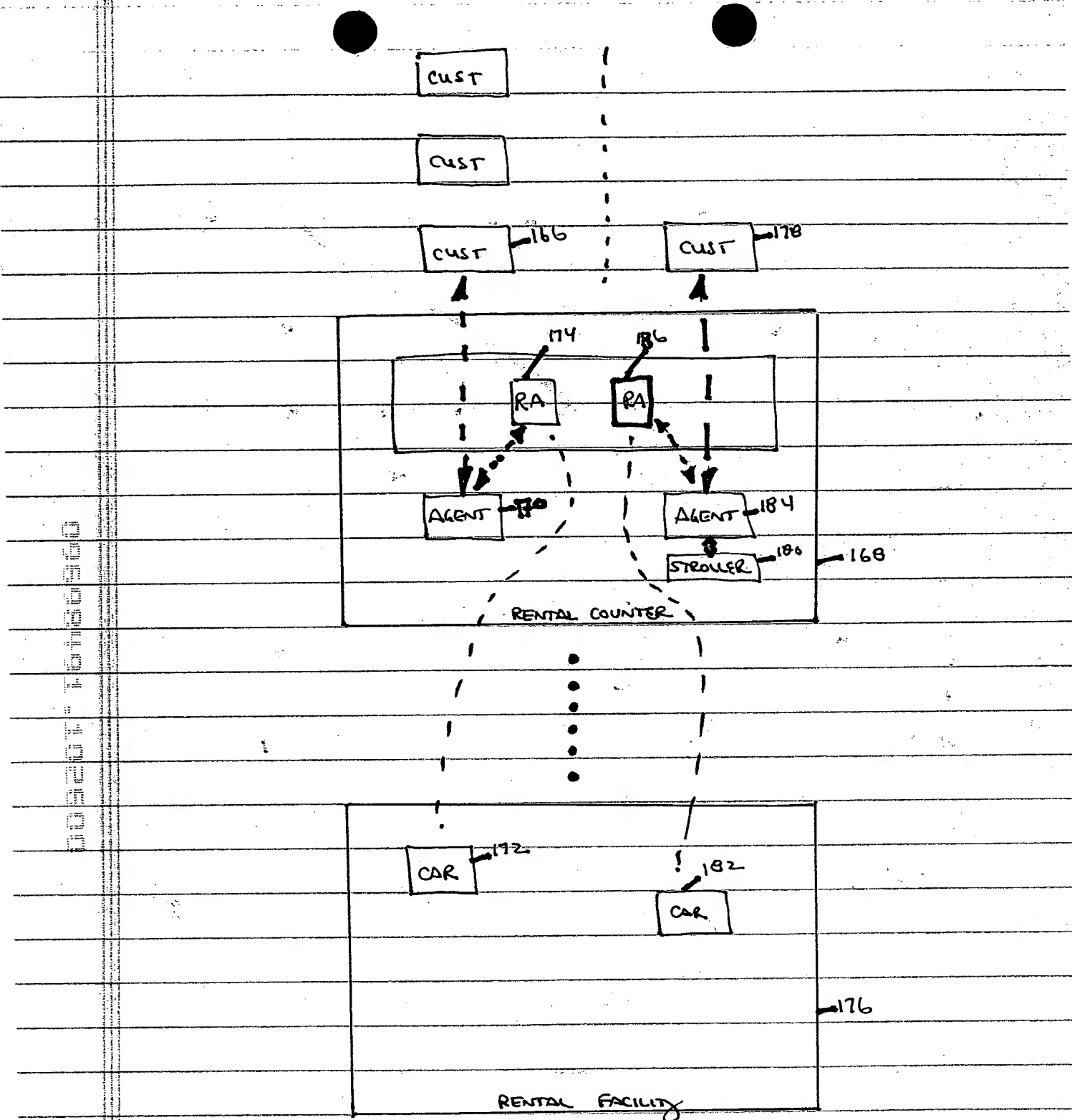


FIG. 5

www.rental.com

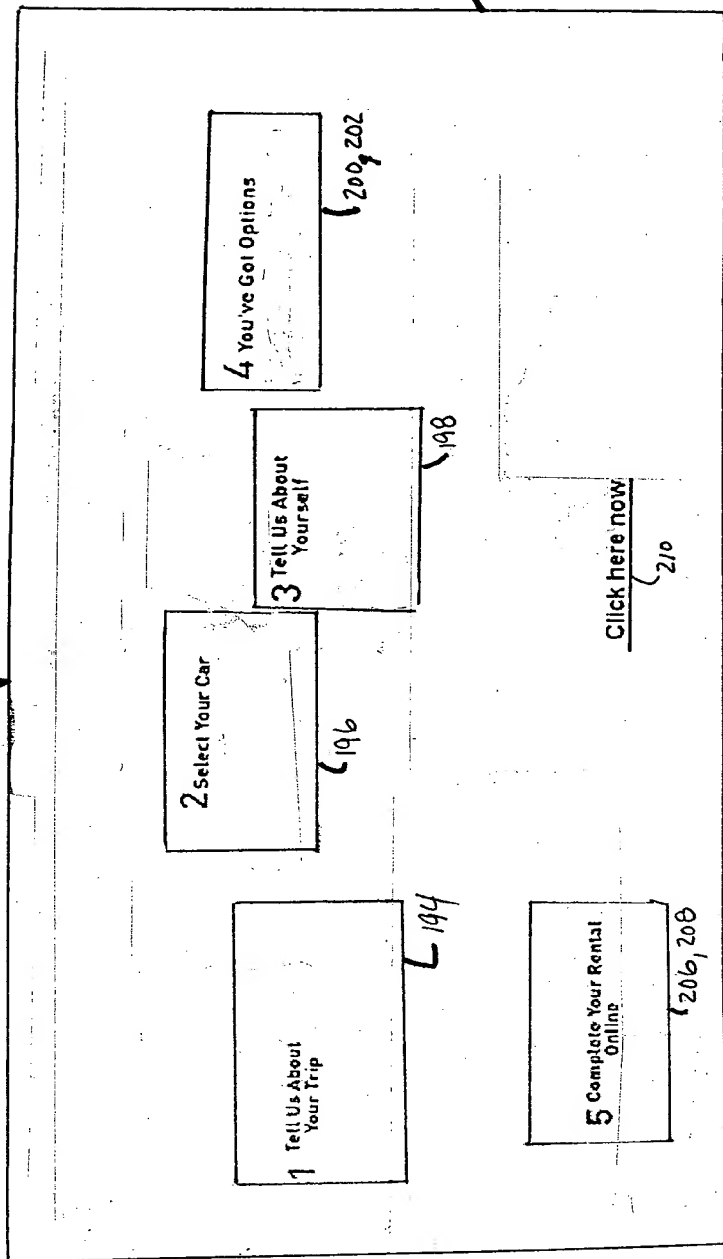
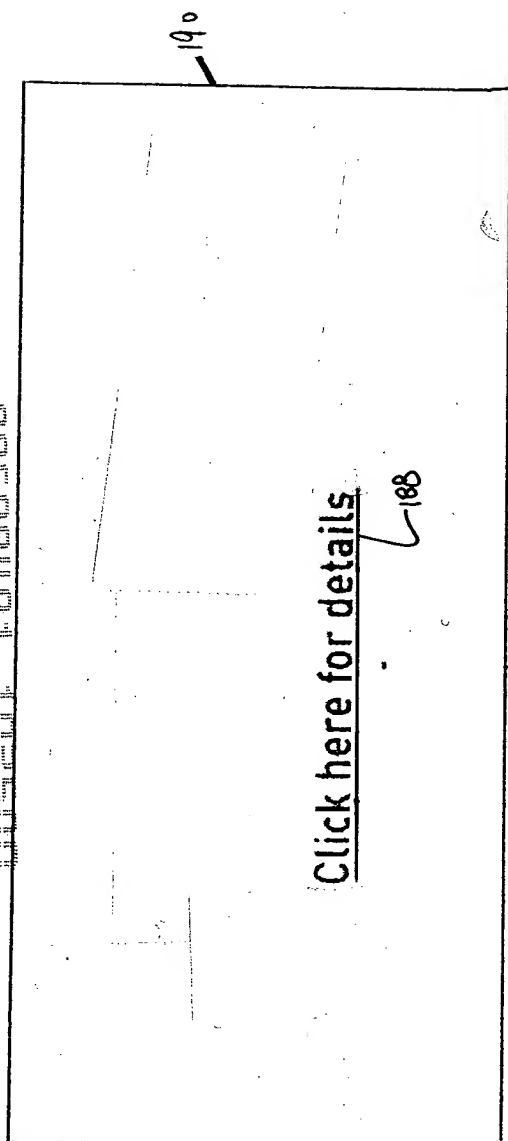


FIG. 6A

009801 10000000

Existing Reservation

view 234
modify 236
cancel 238

tell us about your trip

Country of Residence?

(Select) 224

Pick Up / Drop Off Location

Pickup Location 212

Pickup Date 214

Time 216

9:00 AM

Dropoff Location 218

Dropoff Date 220

Time 222

9:00 AM

Optional Rate Information

Rate Code

224

Promo/I.D. Number

Corporate I.D. Number

Coupon Code

Applicant Code 226

Club Members

Member ID 228

Last Name 230

232
continue

Need technical help? [Click here.](#) 240

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FIG. 6B

Rental Period and Location

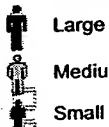
Pickup:
Ft. Lauderdale, FL (FLL)
Wednesday, September 16, 2000
12:00 PM

Dropoff:
Ft. Lauderdale, FL (FLL)
Thursday, September 17, 2000
12:00 PM

Price quoted in
(USD) \$50.99

Car Capacity

Passengers

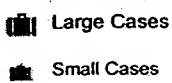


Large

Medium

Small

Luggage



Large Cases

Small Cases

Car Features

Anti-Lock Brakes
Cruise Control
Power Locks/Windows
Air Bags
6-Cylinder Engine
Automatic Transmission
Air Conditioning
Power-Assist Steering
Tinted Windows
Dual Mirrors
Tilt Steering Wheel
Delay Wipers
AM/FM Stereo With Cassette Player

here's what's available, select one

Only vehicle classes available at requested location for requested dates are displayed.



Economy - 2-Door



☐ \$23.99 Rental Period



Midsize - 4-Door



☐ \$28.99 Rental Period



Fullsize - 4-Door



☐ \$31.99 Rental Period



Luxury - 4-Door



☐ \$60.99 Rental Period



Minivan



☐ \$50.99 Rental Period



Compact - 4-Door



☐ \$25.99 Rental Period



Convertible - 4-Door



☐ \$41.99 Rental Period



Premium - 4-Door



☐ \$45.99 Rental Period



Minivan



☐ \$45.99 Rental Period



Sport Utility



☐ \$50.99 Rental Period

[go back](#)

[continue](#)

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FIG. 6C

your car

Sport Utility Vehicle



select rental options and calculate total

Base Rate - Sport Utility Vehicle (USD)

Weekly Rate
Daily Rate
Hourly Rate
Rate Code XX Association I.D. XXXXXX
Inclusive Rate Items
Unlimited Mileage(Properties)

\$50.99

Coupon Accepted

Subtotal \$50.99

Pickup:
Ft. Lauderdale, FL (FLL)
Wednesday, September 16, 2000
12:00 PM

Primary Driver's Age ?

- ☒ 25 years of age and older
☐ Under 25 years of age (\$25.00/day ea.)

Most locations minimum age 21, read about exceptions.

Subtotal \$00.00

Dropoff:
Ft. Lauderdale, FL (FLL)
Thursday, September 17, 2000
12:00 PM

Additional Driver's and Additional Driver's Age ?

- ☒ 2 Number of additional drivers 25 years and older (\$3.99/day ea.)
☒ 1 Number of additional drivers under 25 years of age (\$25.00/day ea.)

Most locations minimum age 21, read about exceptions.

\$7.98

\$25.00

Subtotal \$32.98

Price quoted in
(USD) \$50.99

Need more information? Click on
individual items for details or
the ? icon for details by section.

Additional Items ?

- ☐ Collision Damage Waiver (\$16.99/day)
☐ Extended Protection (\$10.95/day)
☐ Prepaid Gas (\$1.69/gallon)
☒ Child Safety Seat (\$4.99/day)
☐ Child/Infant Stroller (\$4.99/day)

\$4.99

Subtotal \$4.99

Taxes, Surcharges and Fees ?

- Concession Recoupment Fee (10.00%)
License Recoupment Fee (\$0.30/day)
State Rental Surcharge (\$2.05/day)
Sales Tax (6.00%)

\$8.90

\$0.30

\$2.05

\$6.01

Subtotal \$17.26

Calculate Estimated Total

Rate may vary slightly due to: changes in pickup or dropoff times;
election of optional items; and/or contracted rates.

calculate +

\$106.22

Personal Information

First Name

Last Name

E-mail Address

R reserve

Rent

Your reservation request will be canceled in 10 minutes if you do not confirm this car. You can also click
on Quit to cancel the request and return to the Reservation Page.

go back

quit

Need technical help? Click here.

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FIG. 6D

your car

Sport Utility Vehicle



Confirmation # 1103424

Pickup:
Ft. Lauderdale, FL (FLL)
Wednesday, September 16, 2000
12:00 PM

Dropoff:
Ft. Lauderdale, FL (FLL)
Thursday, September 17, 2000
12:00 PM

Options Selected:
Additional Driver (2)
Underage Driver
Child Safety Seat

Subtotal = \$106.22 (USD)

Pickup location
Fort Lauderdale Intl.
Airport/Shuttle FL, (FLL)
2601 S. Federal Hwy.
Fort Lauderdale, FL 33301
Phone: 407-xxx-8200
Fax: 407-xxx-6102
Hours: Mon-Sun: 24 hours

Travel Tools
[Driving Directions](#)

[Family Fun](#)

[Safety Tips](#)

A confirmation e-mail will be sent to your e-mail address for your convenient reference. You can use your browser's print button to print a hard copy of this confirmation. Make sure the Page Setup is set to "Print as Displayed".

your reservation has been confirmed!

Confirmation # 1103424

Here's what you do to pick up your car:

- Outside the airport, find the bus, which will take you to our rental center.
- Bring your confirmation number, your credit card and your driver's license with you to the counter. You will need the confirmation number below to pick up your car, make any changes or cancel your reservation.
- Please remember to bring any coupons with you to the rental counter. You must present them at the time of pickup to apply the coupon discount to your rate.

Reservation Details

Name Chris Bauer
E-mail bauer@ancrental.com

Base Rate Total - Sport Utility Vehicle (USD)

Weekly Rate \$50.99
Daily Rate
Hourly Rate
Inclusive Rate Items
Unlimited Mileage(Properties)

Coupon Accepted

Subtotal \$50.99

Additional Items

Additional Driver (\$3.99/day) \$7.98
Underage Driver (\$25.00/day) \$25.00
Child Safety Seat (\$4.99/day) \$4.99

Subtotal \$37.97

Taxes, Surcharges and Fees

Concession Recoupment Fee (10.00%) \$8.90
License Recoupment Fee (\$0.30/day) \$0.30
State Rental Surcharge (\$2.05/day) \$2.05
Sales Tax (6.00%) \$6.01

Subtotal \$17.26

Estimated Subtotal

Rate may vary slightly due to: changes in pickup or dropoff times; election of optional items; and/or contracted rates.

\$106.22

Need technical help? [Click here.](#)

MODIFY

CANCEL

RETURN

FIG. 6E

your car

Sport Utility Vehicle



Res. Confirmation #1103424

Pickup:
Ft. Lauderdale, FL (FLL)
Wednesday, September 16, 2000
12:00 PM

Dropoff:
Ft. Lauderdale, FL (FLL)
Thursday, September 17, 2000
12:00 PM

Options Selected:

Additional Driver (2)
Underage Driver
Child Safety Seat

Subtotal = \$106.22 (USD)

tell us about yourself

Your car has been reserved, enter the information below to complete your "counterless" rental. By filling out this form you are confirming that you are the primary renter of this car. To complete this form, you will need your driver's license. If you have additional drivers, you will need their driver's license information.

Primary Driver's License Information ³²⁰

Driver's License Number *

³²²

State/Province of Drivers License *

³²⁴

May we search for your past rentals process and prefill some of the fields below?

to expedite the

☒ yes ³⁶⁰

Country of Drivers License *

³²⁶

Expiration Date * ³²⁸

Jan ☐ 1 ☐ 2000 ☐

Date of Birth * ³³⁰

Jan ☐ 1 ☐ 19 (19YY)

Sex ³³²

☒ M ☐

Primary Driver's Personal Information ³³⁴

First Name *

³³⁶

Last Name *

³³⁸

Email *

³⁴⁰

Street Address *

³⁴²

City *

³⁴⁴

State/Province *

³⁴⁶

Zip/Postal Code *

³⁴⁸

Country *

³⁵⁰

Home Telephone *

³⁵²

Additional Driver Information ³⁵⁴

☒ Please select the number of additional drivers.

Where are you staying? ³⁵⁶

Contact Name or Location

Telephone Number

Airline and Frequent Flyer Information ³⁵⁸

Airline

Flight Number

Frequent Flyer Program Name

Member Number

³⁶²

³⁶⁴

³⁶⁶

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your car

Sport Utility Vehicle



Res Confirmation #1103424

Pickup:
Ft. Lauderdale, FL (FLL)
Wednesday, September 16, 2000
12:00 PM

Dropoff:
Ft. Lauderdale, FL (FLL)
Thursday, September 17, 2000
12:00 PM

Options Selected:
Additional Driver (2)
Underage Driver
Child Safety Seat

Subtotal = \$106.22 (USD)

additional driver

312 ☐ I do not currently have the information required for this additional driver.
Please remove this item from my rental and I may modify my rental to add this additional driver at a later date.

Additional Driver's License Information 317

Please enter information as it appears on the additional driver's license

First Name *

Last Name *

Driver's License Number *

Address, City and Zip or Postal Code of Driver's License *

State of Driver's License *

Country of Driver's License *

Expiration Date *

Jan 1 2000

Date of Birth *

Jan 1 19 (19YY)

Sex

M

316 go back 318 continue 380 quit

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370

F6.69

your car

Sport Utility Vehicle



Res. Confirmation #1103424

Pickup:

Ft. Lauderdale, FL (FLL)
Wednesday, September 16, 2000
12:00 PM

Dropoff:

Ft. Lauderdale, FL (FLL)
Thursday, September 17, 2000
12:00 PM

Options Selected:

Additional Driver (2)
Underage Driver
Child Safety Seat

Subtotal = \$106.22 (USD)

your past rentals

We've determined from your past rentals that you have purchased the optional coverages listed below. Shall we add them to your current rental?



Collision Damage Waiver (CDW) — \$16.99 / day

Keep it simple. Lessen your financial responsibility for loss or damage to the rental car - regardless of fault.

386 ☐ ADD Collision Damage Waiver to my rental

390 ☐ DECLINE Collision Damage Waiver

More information on CDW || An example where purchasing CDW paid off

394

Am I covered by my insurance or credit card?

398



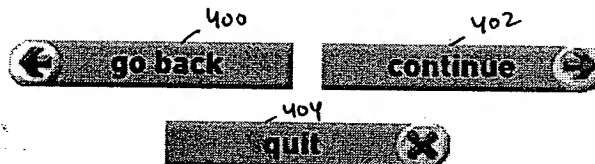
Extended Protection (EP) — \$10.95 / day

Drive with peace of mind. Provides both primary liability and uninsured motorist protection.

388 ☒ ADD Extended Protection to my rental

392 ☒ DECLINE Extended Protection

More information on EP || An example where purchasing for EP was the way to go



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FIG. 6H

your car

Sport Utility Vehicle



Res. Confirmation #1103424

Pickup:

Ft. Lauderdale, FL (FLL)
Wednesday, September 16, 2000
12:00 PM

Dropoff:

Ft. Lauderdale, FL (FLL)
Thursday, September 17, 2000
12:00 PM

Options Selected:

Additional Driver (2) -422
Underage Driver -424
Child Safety Seat -426

Subtotal = \$106.22 (USD)

optional equipment

We offer the following options to help your vacation go a little smoother.



Child Safety Seat — \$4.99 / day

This child restraint system conforms to government standards and is for use by infants and toddlers. [More information](#) on the Child Safety Seat.



ADD a child safety seat to my rental



Child Stroller — \$4.99 / day

Easy to use stroller with easy to use features. [More information](#) on the Child Stroller



ADD a stroller to my rental



Ski Rack — \$4.99 / day

Add this to help on your ski vacation! [More information](#) on Ski Racks.



ADD a ski rack to my rental



go back

continue



quit

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your car

Sport Utility Vehicle



Res. Confirmation #1103424

Pickup:

Ft. Lauderdale, FL (FLL)
Wednesday, September 16, 2000
12:00 PM

Dropoff:

Ft. Lauderdale, FL (FLL)
Thursday, September 17, 2000
12:00 PM

Options Selected:

Additional Driver (2)
Underage Driver
Collision Damage Waiver
Extended Protection
Child Safety Seat

Subtotal = \$167.95 (USD)

Need more information? Click on individual items for details or the icon for details by section.

review your Rental

Personal Information Summary

Chris Bauer
123 Main Street
Ft. Lauderdale, FL
33002 USA
bauer@ancrental.com

Club I.D.# 1254

Rental Information Summary

Pickup: Saturday, August 8, 2000 @ 9:00 AM
Fort Lauderdale Intl. Airport/Shuttle, FL (FLL)
Dropoff: Sunday, August 9, 2000 @ 3:30 PM
Fort Lauderdale Intl. Airport/Shuttle, FL (FLL)

Base Rate - Sport Utility Vehicle (USD)

Weekly Rate
Daily Rate \$50.99
Hourly Rate
Rate Code XX Association I.D. XXXXXX
Inclusive Rate Items
Unlimited Mileage(Properties)
Coupon Accepted

Subtotal \$50.99

Primary Driver

Name Drivers License No
Chris Bauer 06060607

Underage Driver (\$25.00/day) \$25.00

Subtotal \$25.00

Additional Driver/Underage Driver

Additional Driver(s) (\$3.99/day)

Name Drivers License No
☒ Neena Chawla 06060607 \$3.99
☒ James Bauer 09090909 \$3.99

Underage Driver (\$25.00/day) \$25.00

Subtotal \$32.98

Additional Items

☒ Collision Damage Waiver (\$16.99/day) \$16.99
☒ Extended Protection (\$10.95/day) \$10.95
☒ Prepaid Gas (\$1.69/gallon)
☐ Child Safety Seat (\$4.99/day) \$4.99
☐ Child/Infant Stroller (\$4.99/day)

Subtotal \$32.93

Taxes, Surcharges and Fees

Concession Recoupment Fee (10.00%) \$14.19
License Recoupment Fee (\$0.30/day) \$0.30
State Rental Surcharge (\$2.05/day) \$2.05
Sales Tax (6.00%) \$9.51

Subtotal \$26.05

Calculate Total

View your options above and use the calculate button to view your final total.

calculate

Total \$167.95

Credit Card Information

Your credit card will not be charged until time of rental. You can cancel this rental at any time

Your credit card information is secure.

Payment Method *
(Select)

First Name *

Credit Card Number *

Middle Name

Expiration Month / Year *

01 2000

Last Name *

go back

continue

206

Fig. 6 J

your car

terms and conditions

By accepting the Terms and Conditions below, no handwritten signature is required so you can bypass the rental counter when picking up your car.

Sport Utility Vehicle



Res. Confirmation #1103424

Pickup:
Ft. Lauderdale, FL (FLL)
Wednesday, September 16, 2000
12:00 PM

Dropoff:
Ft. Lauderdale, FL (FLL)
Thursday, September 17, 2000
12:00 PM

Options Selected:
Additional Driver (2)
Underage Driver
Child Safety Seat

Subtotal = \$106.22 (USD)

"I", "me", "my" refer to the person(s) who sign this agreement. You, your, refer to XYZ, Inc.
I rent from you the car described on the receipt I receive at the renting location. I agree to the terms set forth below and any added pages, including the rental agreement jacket I will receive at the renting location. All changes must be made via XYZ.com prior to picking up the car, or at the rental counter. The name and address I have provided on this rental agreement

482
☐ no, thank you

410

480
☒ yes, I accept

If you do not want to accept the Terms and Conditions of this contract we will still hold your car and you can pick it up at the rental counter.

208

FL4.6k

your car

Sport Utility Vehicle



Confirmation #1103566

Pickup:
Ft. Lauderdale, FL (FLL) — 509
Wednesday, September 16, 2000
12:00 PM

Dropoff:
Ft. Lauderdale, FL (FLL)
Thursday, September 17, 2000
12:00 PM

Options Selected:
Additional Driver (2) — 488
Underage Driver
Collision Damage Waiver
Extended Protection
Child Safety Seat — 486

Total = \$167.95 (USD) — 490

Pickup location
Fort Lauderdale Intl.
Airport/Shuttle FL, (FLL)
2601 S. Federal Hwy.
Fort Lauderdale, FL 33301
Phone: 407-xxx-8200
Fax: 407-xxx-6102
Hours: Mon-Sun: 24 hours
Travel Tools
[Driving Directions](#)

Family Fun

Safety Tips

A confirmation e-mail will be sent to your e-mail address for your convenient reference. You can use your browser's print button to print a hard copy of this confirmation. Make sure the Page Setup is set to "Print as Displayed".

Confirmation # 1103566 — 506

Your rental has been confirmed and will be waiting for you when you arrive at your destination.

Here's what you do to pick up your car:

- Outside the airport, find the bus, which will take you to our rental center located at 2601 S. Federal Highway. The plaza is accessible from I-95 to I-595 East to US1 North. Since all cars are picked up and dropped off at this rental facility, shuttle service is required for airport customers.

Details — 492
Chris Bauer
123 Main Street
Ft. Lauderdale, FL
33302 USA
Email: bauer@ancrental.com
Club I.D.# 1254

Pickup: Ft. Lauderdale, FL (FLL) Wednesday, September 16, 2000 at 12:00 PM
Dropoff: Ft. Lauderdale, FL (FLL) Wednesday, September 17, 2000 at 12:00 PM

Credit Card: XXX Credit Card No: xxxx-xxxx-xxxx-2222 Expires: 06/02 — 494

I have agreed to the terms and conditions of this rental agreement.

Base Rate - Sport Utility Vehicle (USD)

Weekly Rate
Daily Rate \$50.99
Hourly Rate
Rate Code XX Association I.D. XXXXXX
Inclusive Rate Items
Unlimited Mileage(Properties)
Coupon Accepted

Subtotal \$50.99 — 496

Additional Driver/Underage Driver

Additional Driver(s) (\$3.99/day)

Name	Drivers License No	
Neena Chawla	06060607	\$3.99
James Bauer	09090909	\$3.99

Underage Driver (\$25.00/day) \$25.00 — 498

Subtotal \$32.98

Additional Items

Collision Damage Waiver (\$16.99/day) \$16.99
Extended Protection (\$10.95/day) \$10.95

Subtotal \$27.94 — 500

Taxes, Surcharges and Fees

Concession Recoupment (10.00%) \$14.19
License Recoupment Fee (\$0.30/day) \$0.30
State Rental Surcharge (\$2.05/day) \$2.05
Sales Tax (6.00%) \$9.51

Subtotal \$26.05 — 502

Total

\$167.95 — 504

print contract — 510

cancel — 512

modify — 514

Click above to cancel

Click above to modify

484

64.62

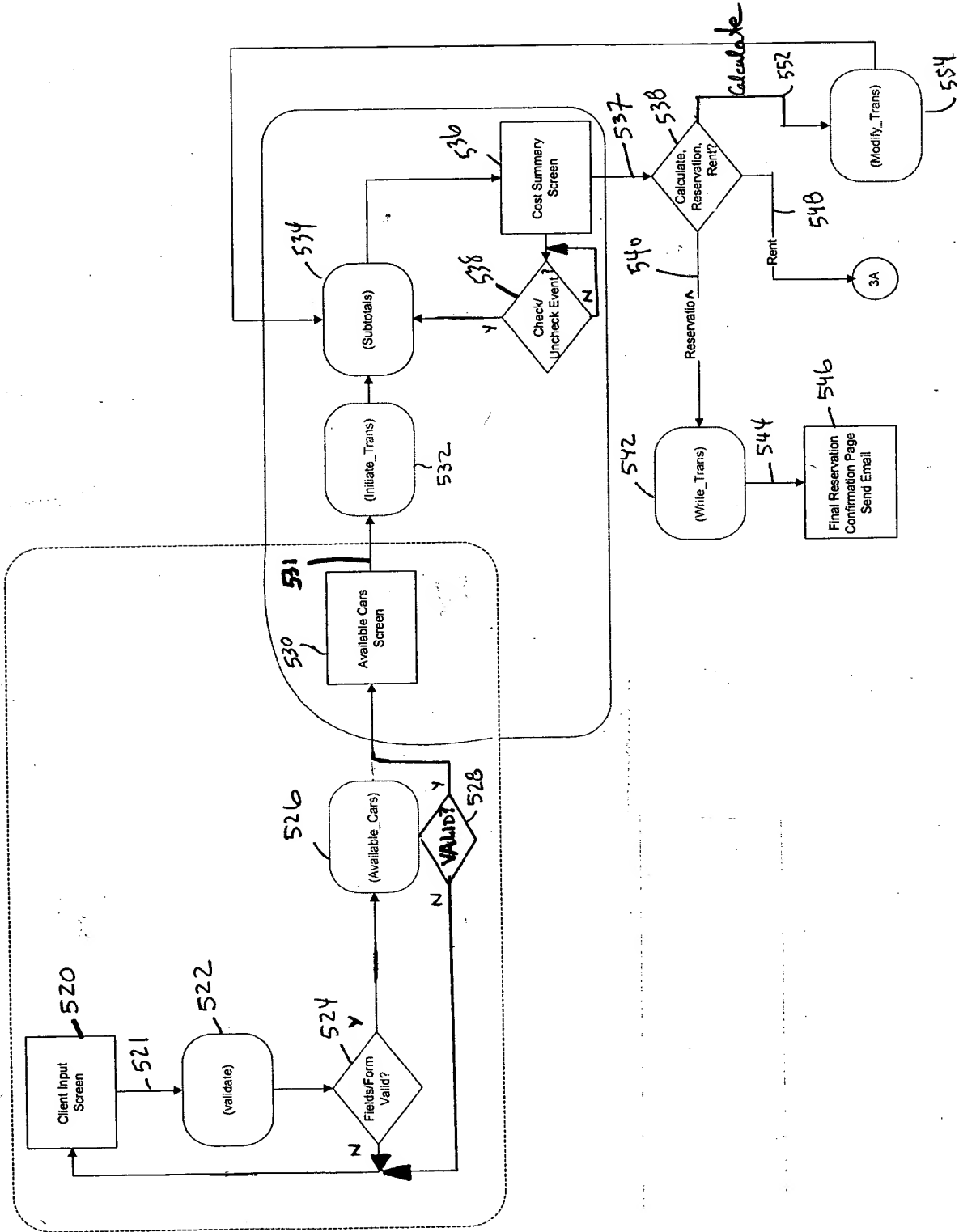
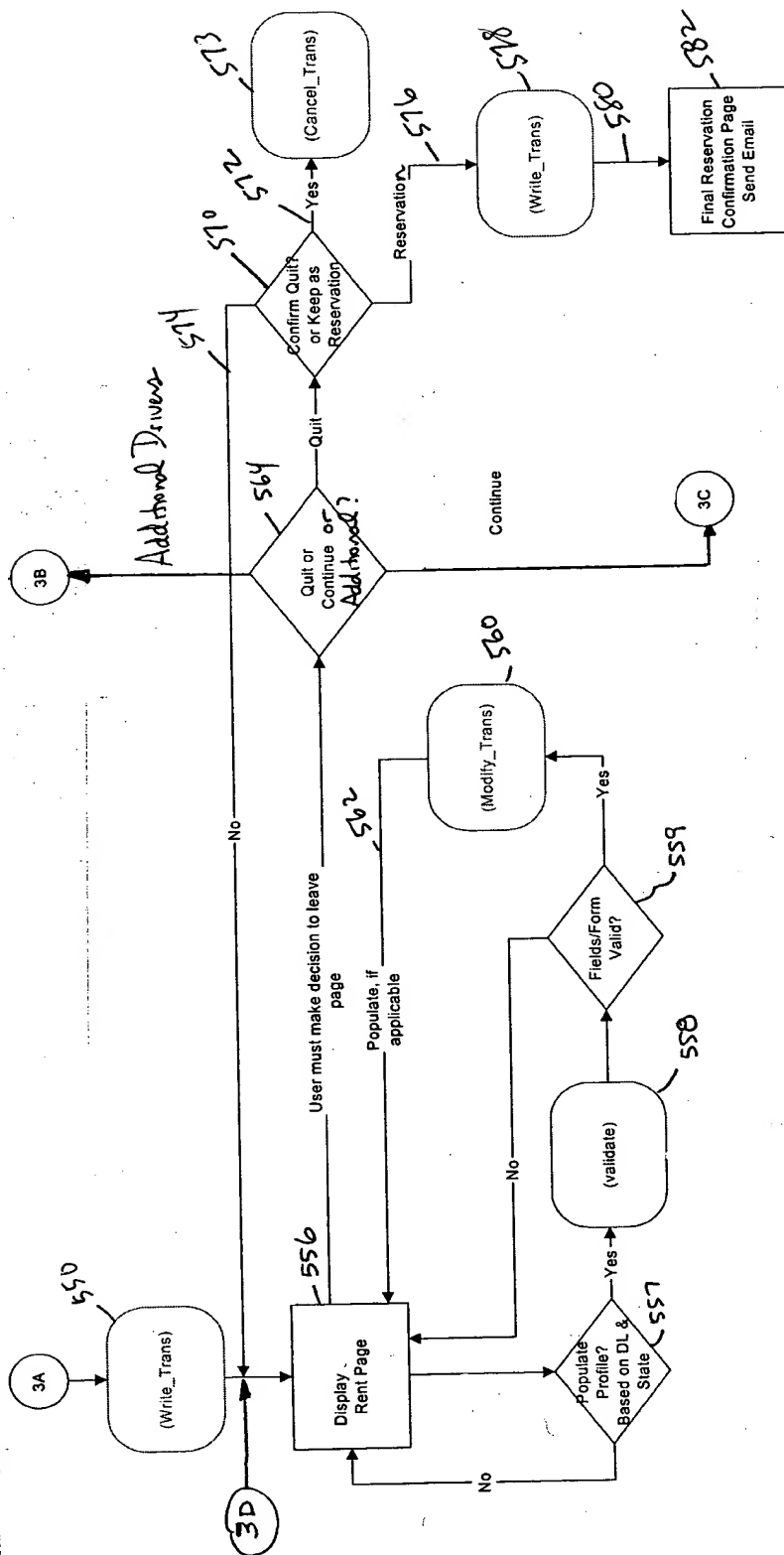


FIG. 7A



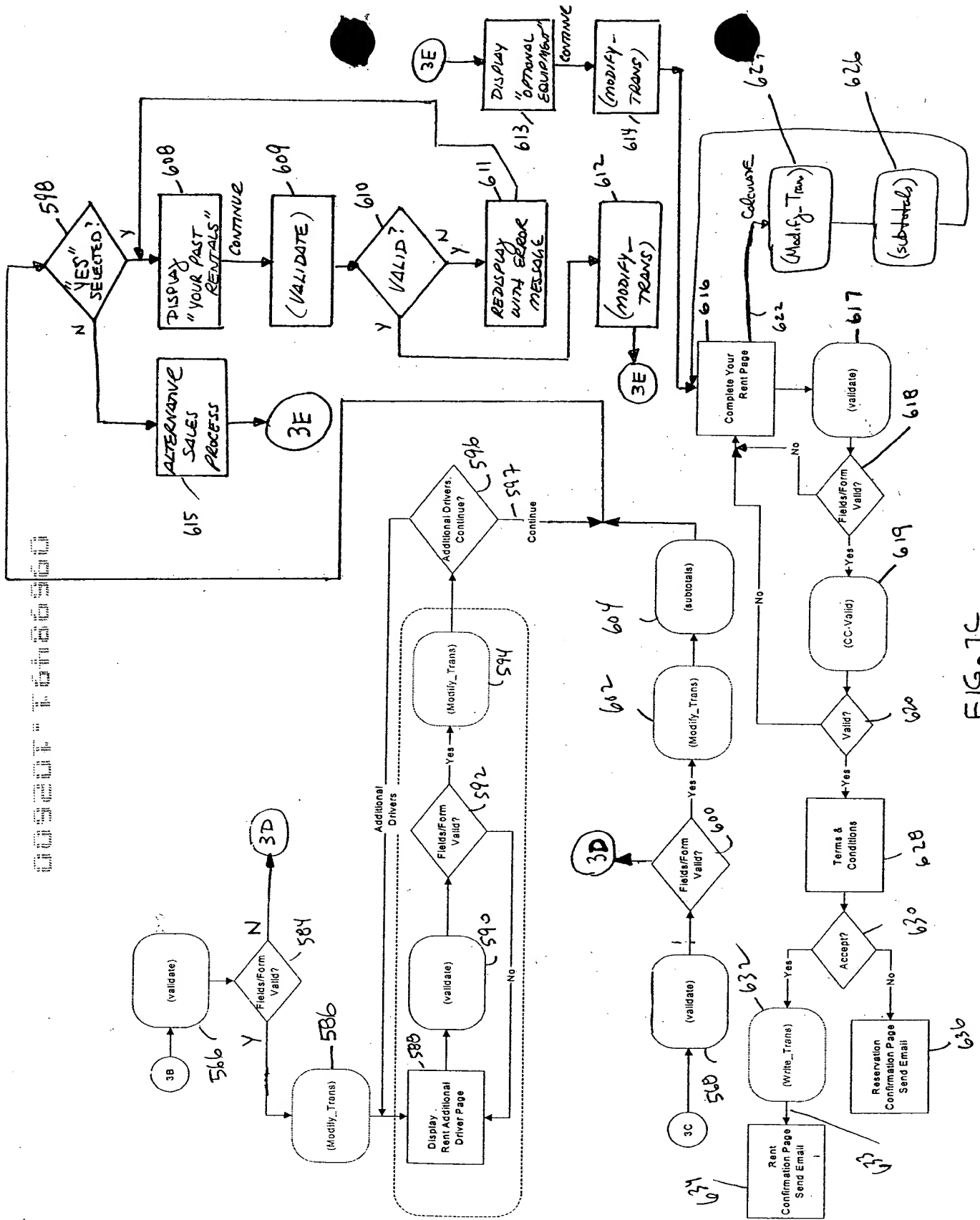


FIG. 7C